



# Privacy Policy

# Privacy Policy

This following privacy policy sets out how ATS Santé collect, use personal data that is hold about you and gives information on how to exercise your legal rights.

Please take a moment to familiarize yourself with our privacy practices and contact us if you have any questions

## **This privacy policy is applicable to :**

- All quotes
- All transports
- All purchases
- All invoices
- All e-mails
- All of our website pages
- All subscription forms

Our website contains different links towards third parties practicing other privacy policy techniques than ATS Santé.

However, information collected by third-parties, which may include such things as location data or contact details, is governed by their own privacy practices. We encourage you to learn about the privacy practices of those third parties, we cannot be held accountable for them.

# Privacy Policy

## What personal data do we collect ?

The personal data we collect may include :

- Personal Information :
  - First Name
  - Last Name
  - Postal address
  - ZIP code
  - Electronic address
  - Telephone number
  - Credit card number
  - Social Security number/ Health insurance number
  - License number
  - License plate
  
- Your company information :
  - Name
  - Postal address
  - ZIP code
  - Electronic address
  - Telephone number / FAX
  - Bank account number
  - Social Security number/ Health insurance number
  - License number
  - License plate
  
- Geographic situation :
  - Pick-up place
  - Delivery place
  - Packing List

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## How do ATS Santé collect your personal data ?

We collect your personal data when :

- You register yourself on our website, via our operations team or another person register on your behalf,
- You book a transport on our website or via our operations team,
- You contact us via e-mail or our contact form,
- You interact with our sites or our mobile applications, via cookies that we store on your devices for a certain period of time.

We use cookies that help us better understand user behavior, tell us which parts of our website people have visited, and facilitate and measure the effectiveness of advertisements and web searches. We also use cookies for your authentication. However, you can control the cookies directly through your navigation preferences. In the case you deny cookies, you can still visit our website but could come across some navigation problems.

We collect your personal data through automatic process. Those data can include IP addresses, navigation type, operating system, time and date and/or data flow.

## How do we use your personal data ?

We can use your personal data to :

- Treat purchases
- Treat all transports
- Treat invoices
- Treat information and assistance requests
- Create and send POD (Proof of Delivery)
- Send non-commercial communications

# Privacy Policy

- Send newsletters (if you subscribed)
- Send commercial communication (if you subscribed)
- Enhance consumer experience
- Insure security throughout our website navigation

We do not authorize any third parties to use your personal data for marketing purposes without your specific consent.

We won't send any marketing e-mails if you specifically declined. All of our marketing e-mails we send to you include a unsubscribe link.

## Protection of your personal data by ATS Santé ?

ATS Santé takes the security of your personal information very seriously. We apply everything we can to avoid loss, improper use or alteration of your personal data by precaution and organizational techniques such as :

- SSL protocol (Secure Sockets Layer)
- Access control – unauthorized person
- Access control – concerned person
- Network surveillance software
- Back-up and PCRA
- Numeric certificate development
- Username / password
- Firewalls

We store your personal data on our high secured servers and use SSL (Secure Sockets Layer) on each of our sites. Our third-parties must insure the safety and security of your personal data at any time.

However, we cannot guarantee your personal data security given via the internet. Internet being a unsecured support.

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## Who will we share your personal information with ?

We may share your personal data :

- With our employees, suppliers and subcontractors in the previously explained situations
- If we are required to do so by the law and in any legal procedures
- To the extent it is required by applicable laws or regulations or competent governmental or judicial authorities, necessary to establish or preserve a legal claim or defense, or necessary to prevent fraud or other illegal activities
- With third-parties if you haven't expressed your consent

## How long do we keep your personal data ?

We will keep your information only for as long as it is relevant and useful for the purpose of which it was originally collected.

We will keep your information as long as your account still active or necessary to provide you with any services.

We will keep and use your information only if it is necessary to protect our legal terms and/or control any customer service issues.

We will keep your information if we are required to do so under the law or judicial authorities.

## Your rights:

- **Right of access** – you have the right to request a copy of the data that we hold about you
- **Right of rectification** – you have a right to correct data that we hold about you that is inaccurate or incomplete
- **Right to be forgotten** – you can ask for the data we hold about you to be erased from our records
- **Right to restriction of processing** – you can ask for us to restrict the way we process your data
- **Right to withdraw your consent** – you have the right to withdraw your consent at any time

# Privacy Policy

You are able to stop your information treatment for marketing purposes at any time. We undertake to give a right of access and correction to everybody who feel the need to consult, correct or erase their personal data.

In the first instance, please submit your request using our address :

GROUPE ATS / A l'attention du DPO / 701 ROUTE DE LA GRAVIERE, SAINT GEOURS DE MAREMNE 40230

Or by e-mail : [rgpd@atseurope-express.com](mailto:rgpd@atseurope-express.com)

## Privacy Policy Update

We have the legal right to update our privacy policy at any given time.

The correction date will always appear on the latest version so you can be informed of our updated policy.

## Contact ATS Europe Express on the present Privacy Policy

If you have any question regarding your privacy policy terms or about your personal data we do own about you, please contact :

**GROUPE ATS**

701 RUE DE LA GRAVIERE – ZAE ATLANTISUD

40230 SAINT GEOURS DE MAREMNE

**Téléphone** : 05 58 57 55 40

**E-mail** : [rgpd@atseurope-express.com](mailto:rgpd@atseurope-express.com)